



SAP Business One

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Beth Walters

Head of Business One, North America

- Responsible to support Business One throughout North America
- Career focused on working with small and medium enterprises
- Recently celebrated 20th work anniversary at SAP
- Proudly established the first Business Women's Network for the Business One Channel
- Enjoy playing tennis and golf



Proudly helping companies run at their best for 50 years



77%

of the world's transaction revenue touches an SAP system in over 180 countries

94%

of the world's 500 largest companies are SAP customers

85 of the **100**

largest companies in the world are SAP S/4HANA customers

~80%

of SAP's customers are mid-size enterprises

22,500+

partner in SAP ecosystem across 140 countries

Our purpose

**Help the world
run better
and improve
people's lives**



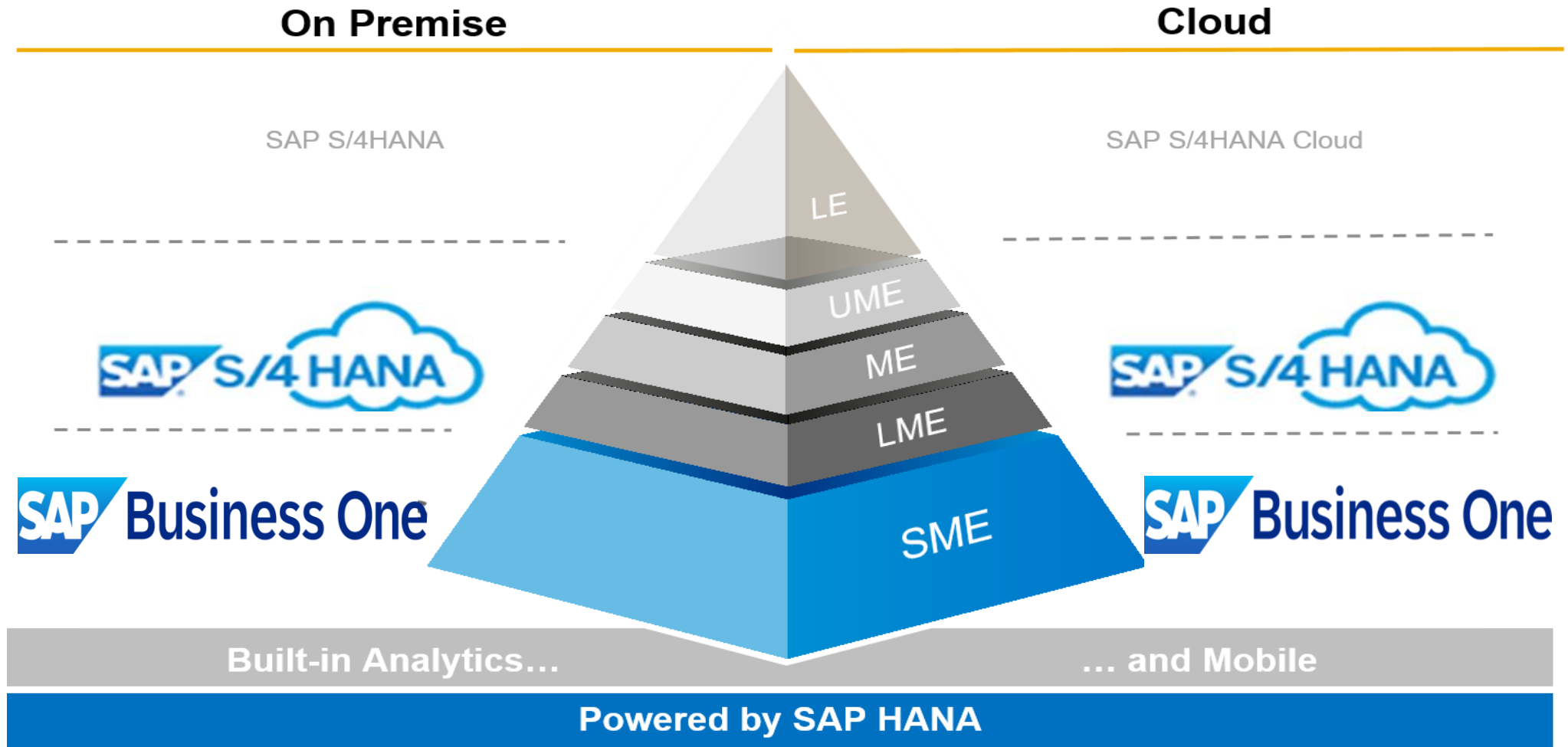
We bring out the best in every business

Our vision



Positioning for Small and Midsize Enterprises

The SME ERP solutions that uses in-memory technology and offers “freedom of choice” deployment



SAP's best-selling ERP solution by number of customers



82,000+
customers

with **1.2+** million users

500+
partner solutions

delivered by
~**300** partners

50
country localizations

and **28** languages per
customer's choice

7,000+
subsidiaries

running the product for
360+ large enterprises

850+
partners worldwide

implementing and
servicing customers

170+
countries

with customers and
partners

Thomas Saueressig

Member of the Executive Board of SAP SE

Did you know that about 90% of all businesses globally are small or medium-sized enterprises (SMEs)? 🗣️

These businesses are the backbone of our economy. At SAP, we recognize their immense value. That's why we've tailored our solutions to meet their unique needs.

Many people associate SAP with large corporations, but we also have a powerful and effective solution for smaller businesses: SAP Business One. It's designed specifically to support and empower SMEs. In fact, it's used by over 80,000 customers and over 1.2 million end users already! 🙌

With the phasing out* of SAP Business ByDesign and the introduction of SAP S/4HANA Cloud for large and mid-sized enterprises, we've ensured that SAP Business One remains the ideal choice for small enterprises.

We're investing in the future and security of SAP Business One, enhancing its integration with the SAP Business Technology Platform to simplify development and we're expanding the capabilities of its web client. These innovations ensure that SAP Business One continues to grow and adapt to the evolving needs of small businesses. Together with our GROW with SAP offering, based on S/4HANA Public Cloud Edition, we are able to offer ERP solutions for companies of all sizes.

A core strength of SAP Business One is our strong partner ecosystem. Recently, I met with partners, together with [Jan Gilg](#), [Uma Rani](#) and [Karl Fahrbach](#), to discuss the future of SAP Business One. We're all very excited about the innovations to come in the next years! 🍌



Product direction

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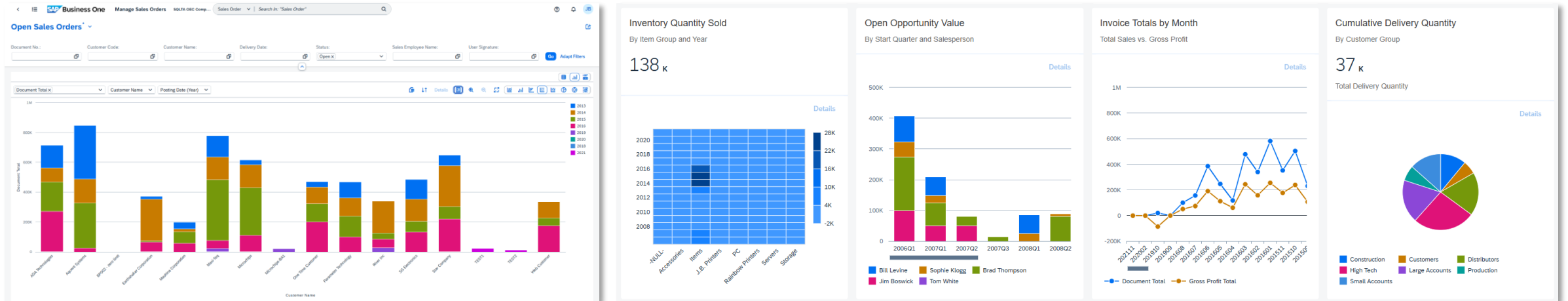
SAP Business One update – Q2/Q3 2025

An integral part of SAP ERP portfolio and strategy

- **Continual investment and innovation** through feature/support packages, **accelerating web client development**
- **SP 2505 and Cloud 1.1 PL21** released in May
- **FP 2508** very close to release for customers, Final Partner Testing in Process
- Latest product roadmap released in April 2025, next update planned for October 2025.
 - <https://www.sap.com/products/erp/business-one/>
- Product continuity beyond **Version 10** with **Version 11 in 2027** focusing on multitenant cloud management tools and cloud-native integration
- **Version 10** maintenance end **extended till December 2028**



SAP Business One, Web Client Analytics



• Streamline Business Processes with Analytics

- SAP Business One Web Client Analytics empowers the user in a simple approachable way
- Comprehensive off-the-shelf business process modelling
- Enables the user to simply build screens to fill most missing Micro Business Process steps

SAP Business One

What's coming next: Outlook on Web client delivery for the next release (FP 2508)

Business processes

Extended usability support

- Attachment handling enhancements
- Multilanguage support

Extended business scope coverage

- Finance: Journal Vouchers, Deposits and exchange rate table
- Marketing documents: Blanket agreement, recurring transactions, down payment invoice
- Import from Microsoft Excel support

Business scope fine-tuning

- Extended setting and setup support
- Performance enhancements
- Marketing and inventory document enhancements

Analytics

- KPI setup
- Initial phase of reporting framework

Extensibility and integration

Web client user interface API (UI API)

- VS Code wizard enhancements: TypeScript
- Dialog view enhancements
- Extend Web client UI API control support
- Extend Web client UI API views support

User-defined value (UDV)

- Support for master data, UDT, and UDO
- Extend UDV formula APIs
- UDV central management

Microsoft 365 integration

- Enhanced mail support
- Enhanced attachments support

What's New video for FP2508

The What's New video for FP2508 is available. It will be published externally at RTC.



Click on the image to start the video

Training and Education for Users of SAP Business One

SAP Business One

- Learn how to empower your business with SAP Business One and drive profitable business growth with streamlined processes, greater insight, and strategic decision-making based on real-time information.
- <https://learning.sap.com/products/business-one>



User Assistance updates – a fresh look for the SAP Help Portal

- The new look of the SAP Help Portal is designed to align with the modern look and feel of SAP products and digital websites.

The screenshot displays the SAP Help Portal homepage. At the top, the navigation bar includes the SAP logo, 'Help Portal', 'Products', 'SAP Learning Journeys', and 'What's New'. On the right side of the navigation bar are links for 'Explore SAP', a search icon, and a user profile icon. A 'Provide Feedback!' link with a feedback icon is located in the top right corner of the main content area.

Welcome to the SAP Help Portal

Find SAP product documentation, Learning Journeys, and more.

Search across all products on the SAP Help Portal

Most documentation is now available in 39 languages. Benefit from real-time machine translations via SAP Translation Hub. Use the language menu to select your preferred language.

Solutions built for you

[Browse all products](#)

SAP Business Suite >

[Business AI \(Joule\) >](#)

SAP Business Data Cloud >

- [SAP Business Data Cloud >](#)
- [SAP Datasphere >](#)
- [SAP Analytics Cloud >](#)
- [SAP HANA CLOUD >](#)
- [SAP Master Data Governance >](#)

Enterprise resource planning >

- [SAP S/4HANA Cloud Public Edition >](#)
- [SAP S/4HANA Cloud Private Edition >](#)
- [SAP S/4HANA >](#)
- [SAP ERP >](#)
- [SAP Business One >](#)
- [SAP Business ByDesign >](#)

Business Technology Platform >

- [Application Development and Automation >](#)
- [Data >](#)
- [Analytics >](#)
- [Integration >](#)

User Assistance updates - streamlined product pages

Before

The screenshot shows the old SAP Business One Help Portal. The top navigation bar includes 'Home', 'Browse by Product', 'SAP Learning Journeys', 'What's New', and 'Explore SAP'. Below this, there's a search bar and a 'This product' dropdown. The main content area is divided into several sections: 'Discover' with a 'Feature Scope Description' section containing three links, 'Additional Information' with three links, and 'What's New' with two links and a video player. The layout is cluttered with many icons and side panels.

After

The screenshot shows the new SAP Business One Help Portal. The top navigation bar is simplified, featuring 'Home /', 'SAP Business One', 'Version: 10.0', and 'English'. Below this, there's a search bar and a 'This product' dropdown. The main content area is streamlined, with a 'Discover' section containing two columns of links, an 'Additional Information' section with two columns of links, and a 'What's New' section with two columns of links. A single side panel on the right contains 'On this page' with a list of links, 'What's New (Video)' with a video player, and 'Partner Portal' with a link. The layout is clean and focused on the content.

Seamless navigation instead of tabs

All side panels consolidated into one

Icons removed for a cleaner look

- [https://help.sap.com/docs/SAP BUSINESS ONE](https://help.sap.com/docs/SAP_BUSINESS_ONE)

Thank you.

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